

Millipore®

Filtration, Separation
& Preparation

passion to drive YOUR PERFORMANCE

Millipore® services for your microbiology testing equipment

Get Complete Protection
with the Service Total™ Plan

Annual preventive maintenance + unlimited floating repairs

- Enhance your system's performance
- Extend your system's lifetime
- Optimize your investment
- Maintain regulatory compliance
- No additional cost: spare parts included

MerckMillipore.com/MilliporeServices



The life science business of Merck
operates as MilliporeSigma in the
U.S. and Canada.

MERCK

Service Total™ Plan provides a comprehensive package of outstanding benefits:

- **Priority status**
 - As a service plan holder, receive priority status for any requests
- **Technical support hotline**
 - Unlimited access to our in-house, specialized service experts
 - Rapidly diagnose, investigate and solve your issues, and schedule interventions when needed
- **Genuine spare parts**
 - ISO® 9001-certified and have passed stringent quality control checks
 - Most critical parts provided with a *Certificate of Conformity*
- **Quality-certified & harmonized expertise**
 - Only factory-trained Service Engineers repair and maintain our systems in compliance with our worldwide auditable service operating procedures
- **Service history traceability**
 - After each intervention, a performance report is recorded
 - For traceability and to help prevent possible failures



To place an order or receive technical assistance

In Europe, please call Customer Service:

France: 0825 045 645
Germany: 069 86798021
Italy: 848 845 645
Spain: 901 516 645 Option 1
Switzerland: 0848 645 645
United Kingdom: 0870 900 4645

For other countries across Europe,
please call: +44 (0) 115 943 0840

Or visit: [MerckMillipore.com/offices](https://www.MerckMillipore.com/offices)

For Technical Service visit:
[MerckMillipore.com/techservice](https://www.MerckMillipore.com/techservice)

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